



User's Manual

Dashcam

DrivePro™ 10

2022/11

Version 2.0



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1. System Requirements

System requirements for connecting the DrivePro to a desktop or a laptop with a working USB port:

- Windows® 7 or later
- macOS® 10.14 or later

System requirements for using the DrivePro Toolbox:

- Windows® 7 or later
- macOS® 10.14 or later

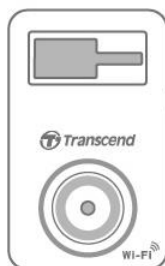
System requirements for using the DrivePro app:

- Android 6.0 or later
- iOS 11.0 or later

2. Package Contents

The DrivePro 10 dashcam package includes the following items:

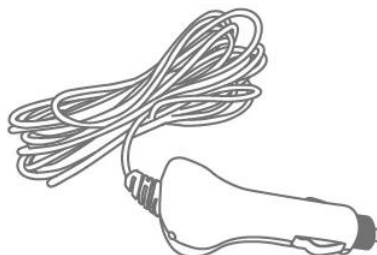
- DrivePro 10 Dashcam



- Adhesive Mount



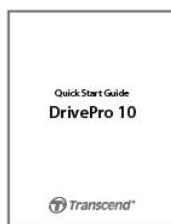
- Car Adapter



- microSD Memory Card



- Quick Start Guide



3. Getting Started

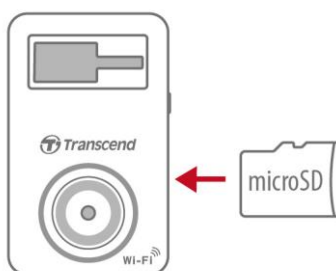
3-1 Overview



3-2 Inserting a microSD Memory Card

You must insert a microSD memory card into the DrivePro before you can start recording. Please use a microSD memory card with 32GB, 64GB, 128GB, or 256GB capacity (Class 10 or above).

1. Insert a microSD memory card into the card slot of the DrivePro.



Format your memory card. Always format a new memory card in the DrivePro before using it for the first time. To format a memory card, go to **Settings** in the DrivePro app.

The microSD card bundled with the DrivePro 10 does not require frequent formatting. However, for the best recording performance, we still recommend that the memory card be formatted on a regular basis.

Notice: Formatting will erase all data on the memory card.

WARNING:



1. DrivePro 10 can only support the FAT32 file system, not exFAT/NTFS.
2. Make sure the allocation Unit Size of the microSD card is 32 KB or larger; if not, the DrivePro may not work properly.

2. To remove, push to eject the memory card out of the slot.



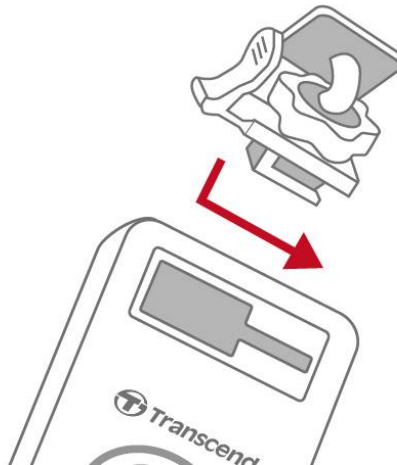
WARNING: Do not remove the memory card during shutdown to avoid damages to the memory card and loss of recorded videos.

- The following table shows approximate recording time according to capacity and resolution (for reference only):

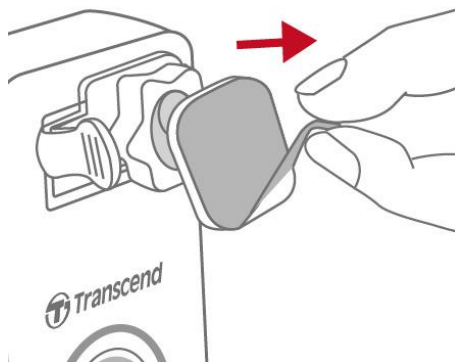
DrivePro	Frame Rate	Card Capacity			
		32GB	64GB	128GB	256GB
DrivePro 10	2K QHD 1440P 30fps	2.5 hrs	6 hrs	11.5 hrs	26.5 hrs
	Full HD 1080P 30fps	3.5 hrs	7 hrs	14 hrs	32 hrs
	HD 720P 30fps	7hrs	14 hrs	28 hrs	61.5 hrs
	Full HD 1080P 60fps	2.5 hrs	5 hrs	10 hrs	22 hrs

3-3 Mounting the DrivePro and Connecting to Power

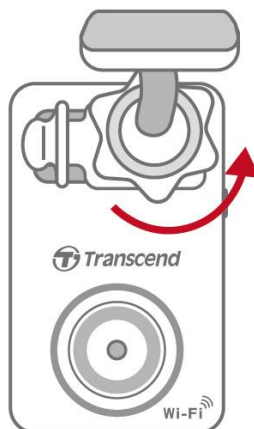
1. Insert the mounting bracket into the socket on the front top of the DrivePro, and slide sideways until you hear a click.



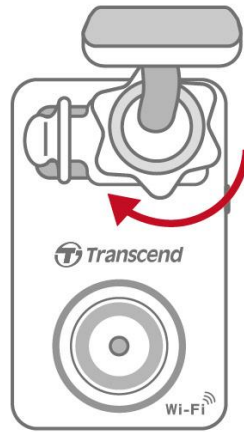
2. Thoroughly clean and dry the area of the windshield you wish to mount the DrivePro.
3. Peel off the protective film from the adhesive mount, and firmly attach the DrivePro to the windshield or the rear-view mirror.



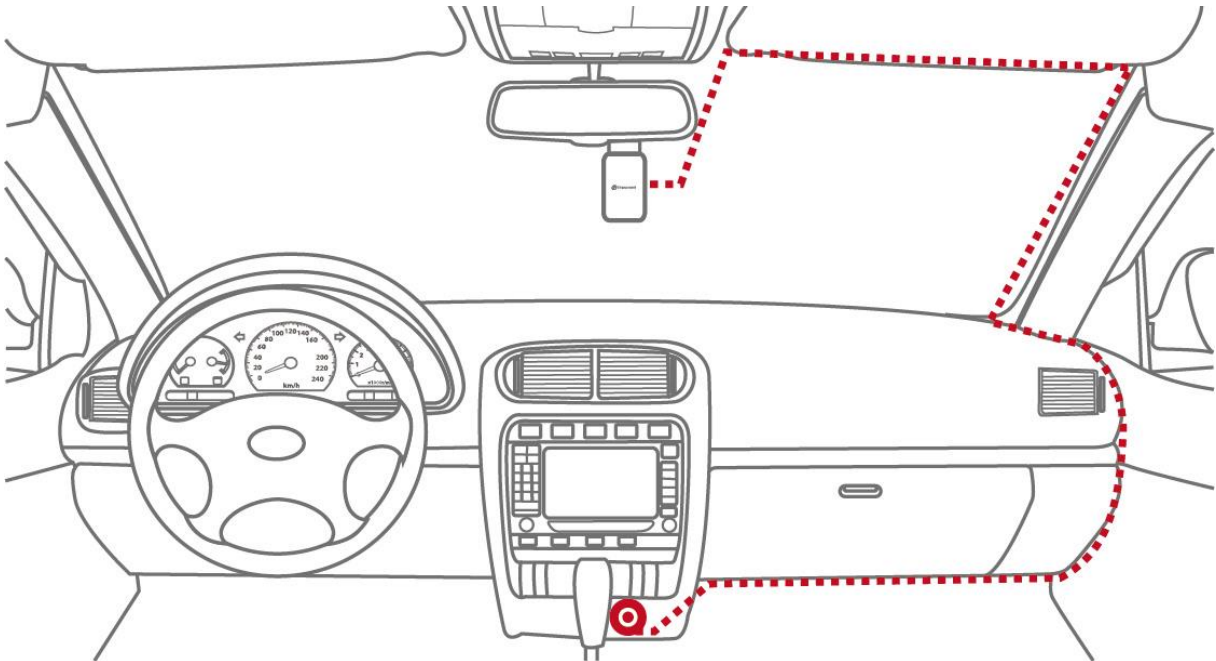
4. Turn the adjustment knob anticlockwise to loosen, and then adjust the DrivePro's position.



5. After the DrivePro is in the best position, turn the adjustment knob clockwise to make sure that the DrivePro is securely locked in place.



6. Connect the small end (Micro-B) of the car adapter to the USB connector of the DrivePro.



7. Plug the other end of the car adapter in your car's lighter socket.
8. After the car engine is switched on, the DrivePro will automatically turn on and start recording. To fine tune camera angle and complete settings, download the DrivePro app on your mobile device.

3-4 Function Buttons



Mode	Emergency Recording / Reset Button
Emergency Recording	Short press the red button to manually activate Emergency Recording.
Restore to Default	Long press the red button for 10 seconds to reset device settings to default and format the memory card. Notice: Formatting will permanently erase all data.



Mode	Reset Pinhole
Restart Device	Insert a paperclip in the battery reset pinhole. Hold for a few seconds. The device will power off and restart. Notice: Restarting the device will not clear any existing data, but your last recording may fail to be saved.

3-5 LED Indicator Chart



Recording:

LED	Wi-Fi	Status	Definition
● blue	On	Flashing	Recording with Wi-Fi
		Flashing Quickly	Emergency Recording with Wi-Fi
		Solid	Standby with Wi-Fi*
● red	Off	Flashing	Recording without Wi-Fi
		Flashing Quickly	Emergency Recording without Wi-Fi
		Solid	Standby without Wi-Fi*

Note: Wi-Fi connection is only available when the DrivePro is connected to power.

*The DrivePro will stop recording when a card error occurs or when you tap Data / Settings using the DrivePro app.

Formatting memory card:

LED	Status	Definition
● red	Flashing Very Quickly	Formatting microSD card

Connected to a computer:

LED	Status	Definition
● red	Solid	Connected to computer

4. Recording Videos

4-1 Normal Recording

After the car engine is switched on, the DrivePro will automatically turn on and start recording. By default, one video file is saved for every one minute of recording. To adjust the recording length, go to **Settings** in the DrivePro app. After the car engine is switched off, the DrivePro will automatically save the current recording and power off.

Note: Lighter sockets of some types of vehicles will still supply power after the car engine is turned off. If your car is of this type, please unplug your dashcam from the lighter socket to avoid unnecessary power consumption and unexpected issues.

4-2 Emergency Recording

30% of the storage space will be saved for emergency video files. Video files recorded in emergency mode are protected from being overwritten.

Manual Event Recording: During video recording, press the emergency button on the side of the DrivePro to manually activate Emergency Recording. The LED indicator will start flashing (either red or blue) quickly.



G-Sensor Event Recording: During video recording, the DrivePro will automatically activate Emergency Recording when detecting a collision.

- If the G-Sensor sensitivity is set to “High”, even minor shocks will activate Emergency Recording mode.
- If the G-Sensor sensitivity is set to “Low”, only significant shocks will activate Emergency Recording mode.

G-Sensor sensitivity can be adjusted or disabled in **Settings** in the DrivePro app.

Note: The earliest emergency file saved will be overwritten by the latest emergency file recorded once the 30% storage space is full.

5. Using the DrivePro App

Developed specifically for iOS and Android devices, the free-to-download DrivePro app allows you to wirelessly live stream real-time video footages while recording, adjust DrivePro settings, and play videos directly from your mobile devices.



5-1 Downloading and Installing the App

1. Download and install the “DrivePro” application from App Store or from Google Play.



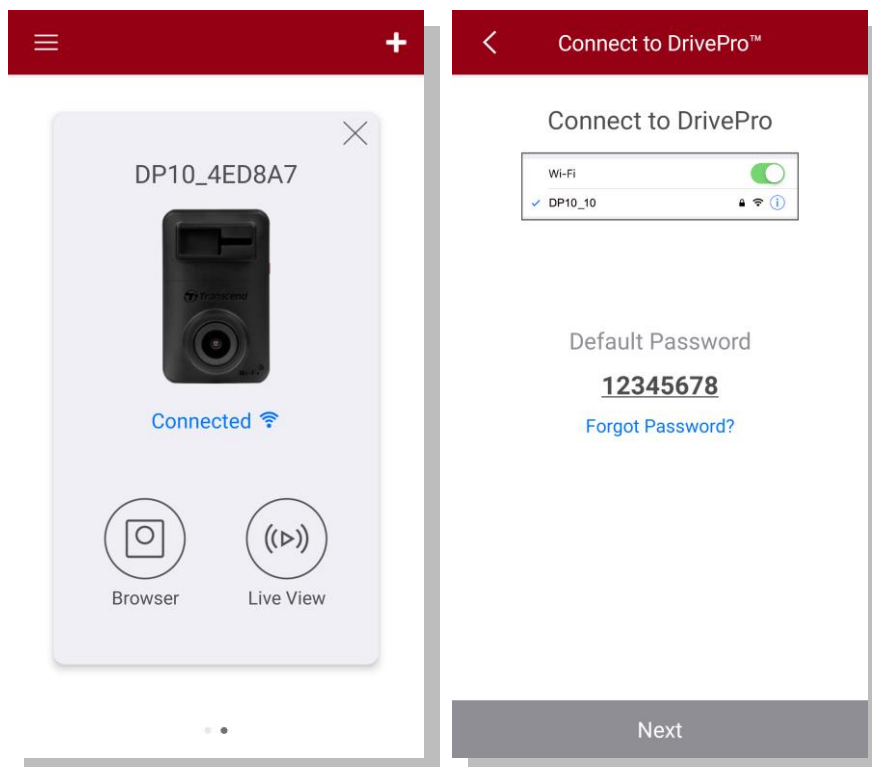
2. The icon will be displayed on the home screen of your smart device.

5-2 Connecting to the DrivePro

1. Before connecting to the DrivePro’s Wi-Fi, make sure the dashcam is connected to power via a car adapter. Then, launch the DrivePro app on your smart device.
2. In the app, select the DrivePro 10 (**DP10**) icon.

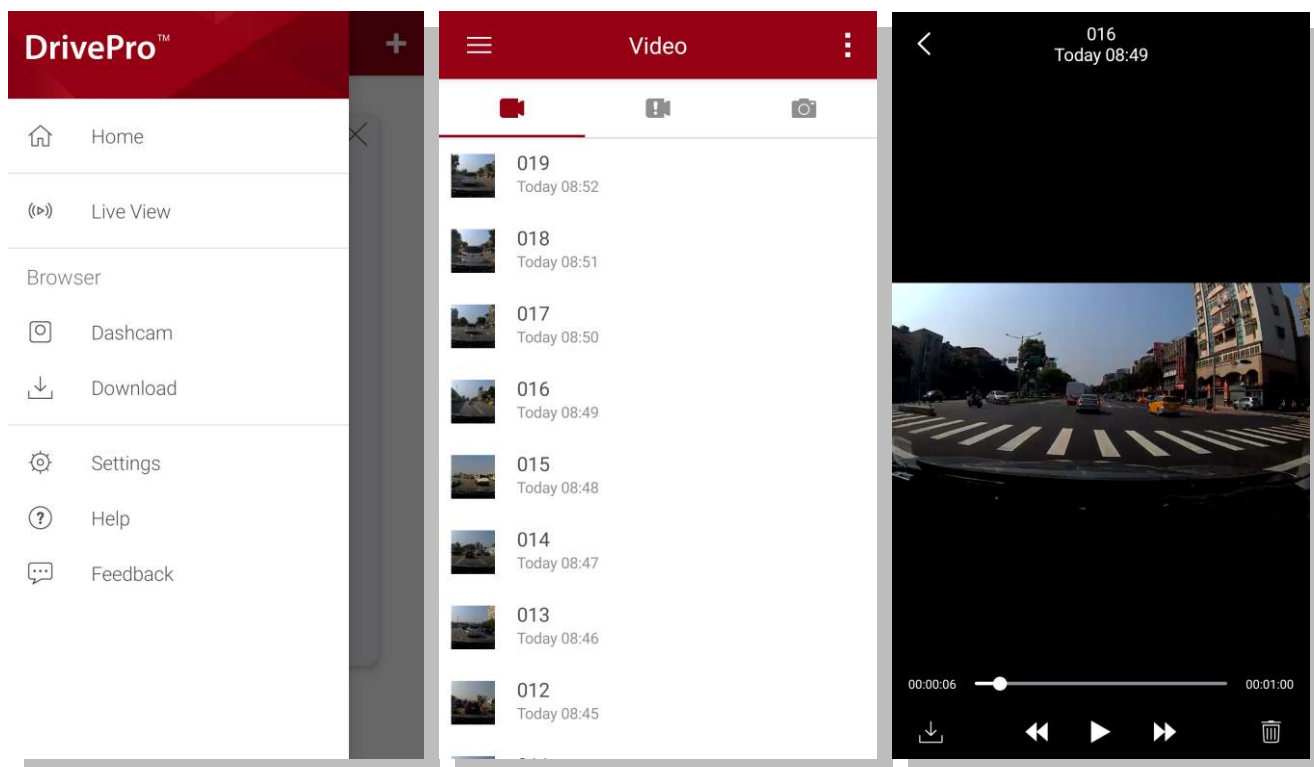


3. Select the Wi-Fi network with **DP10** in the SSID. Enter the default password **12345678**.



4. Once the connection is established, you can start using app features such as  Browser and  Live View.

5-3 Playing Videos on a Smart Device



1. To browse saved clips, tap  **Browser**.
2. You can play back videos recorded in normal or emergency mode.
3. Tap  download a video, or  to delete.

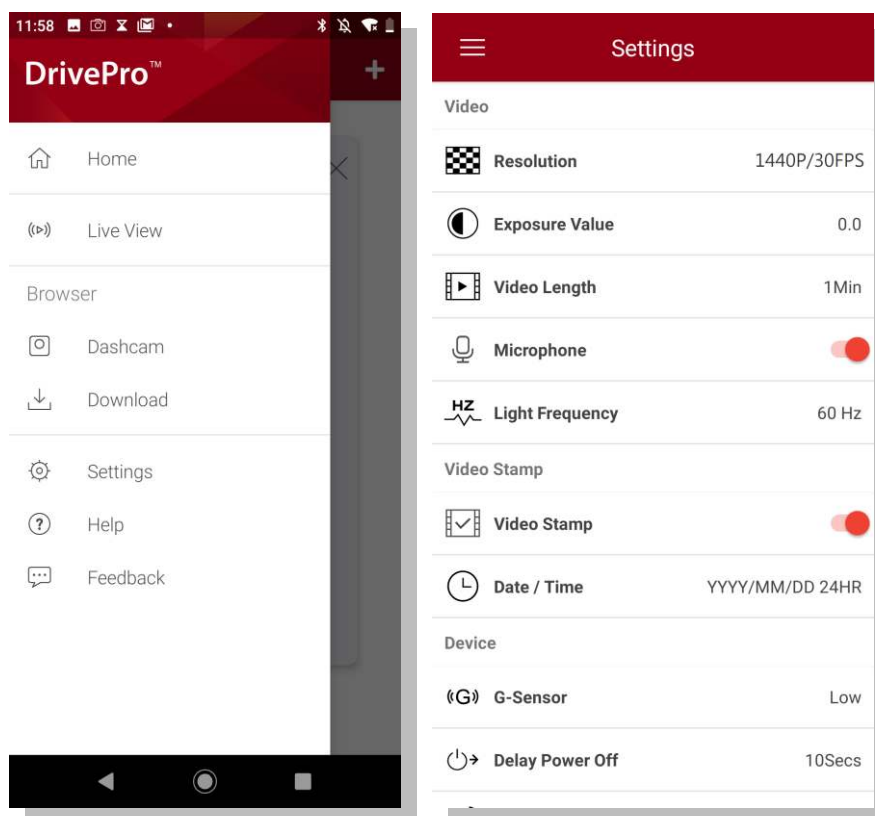
Note: The camera stops recording when you tap  **Browser** or  **Settings** in the app, the front LED turns solid blue. The camera will resume recording when you quit the app.

Live View

To stream on your mobile device live, tap  **Live View**.

5-4 App Settings

In  **Settings**, you can modify video and device configurations.



Video		
Icon	Feature	Function/Option
	Resolution	Set the resolution/quality for video recording. 1440P 30FPS (default) / 1080P 30FPS / 720P 30FPS / 1080P 60FPS
	Exposure Value	Adjust exposure composition value to lighten or darken the preview screen. +2.0 / +1.5 / +1.0 / +0.5 / 0 (default) / -0.5 / -1.0 / -1.5 / -2.0
	Microphone	Turn on/off the microphone during video recording. Disable / Enable (default)
	Video Length	Set the recording length of each recorded video file. 1 min (default) / 3 mins / 5 mins
	Video Stamp	Display the current time of the event or GPS information of the video being recorded. Disable / Enable (default)
	Light Frequency	Select the appropriate frequency to avoid flashing A/C light. 50Hz (default) / 60Hz

System		
Icon	Feature	Function/Option
	G-Sensor	Adjust the sensitivity of the G-Sensor. Disable / Low (default) / Medium / High
	Delay Power Off	Schedule the DrivePro to shut down at a certain time. Disable / 10 secs (default) / 30 secs
	Wi-Fi	Turn on/off Wi-Fi Off / On (default)
	Date/Time	Set the current date, time, format and time zone.
	Time Synchronized	Synchronize the DrivePro's system time to that of your smart device's.
	Format Card	Format the microSD memory card. WARNING: Formatting will erase all the data stored in the card. No (default) / Yes
	Upgrade Firmware	Keep your DrivePro up-to-date with the latest version downloaded from the Transcend website. https://www.transcend-info.com/Support/service . Cancel (default) / Confirm

WARNING: NEVER remove the power cable or the microSD memory card while the firmware is being upgraded.



1. The DrivePro™ will shut down and the red LED light will flash while the firmware is being upgraded. After the upgrade is complete, the DrivePro™ will restart automatically.
2. If the DrivePro™ cannot be turned on due to firmware upgrade failure, please contact Transcend customer service for technical support.

6. DrivePro Toolbox Software

The DrivePro Toolbox features a user-friendly interface that allows you to select and play videos recorded on your DrivePro and display driving paths of recorded videos without the need to install extra codecs.

1. Download the software from: www.transcend-info.com/downloads
2. Install DrivePro Toolbox software on your desktop or laptop.

Software Features

1. Video Sorting
Easily sort videos by filename, recording date, or group.
2. Smooth Video Playback
Connect the DrivePro or use a microSD card supported card reader or adapter to play back recorded video events on your computer.
3. Edit and Trim Videos
Select a video, trim it and save it as a new clip immediately. You can also capture snapshots from your videos during playback.
4. Show Your Driving Paths
View the driving paths of your journey displayed on maps along with the recorded video. This feature only works with DrivePro models with a GPS receiver.

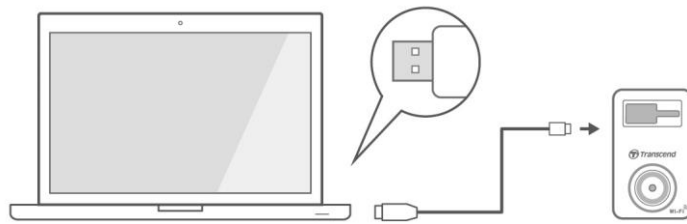
7. Transferring Files to a Computer

To transfer files between the DrivePro's memory card and your computer:

Option 1: Take the microSD memory card out of the DrivePro, and insert to a compatible card reader to transfer files to your computer.

Option 2:

1. Insert the microSD memory card into the DrivePro.
2. Plug the small end of a USB (Micro-B) cable into the USB port located on the right-hand side of the DrivePro.
3. Plug the large end of the cable into an available USB port on your desktop or laptop.



DrivePro package does not contain any USB cable.

■ Windows® 7 / 8 / 10 / 11

No drivers are required for connecting the DrivePro to your desktop or laptop. Windows® Operating Systems have built-in drivers to support your DrivePro. Upon successful connection to your computer, a new **Removable Disk** drive with a newly assigned drive letter representing the DrivePro will automatically appear in **My Computer**, and a Removable Hardware  icon will appear in the Windows System Tray.

Name	Type	Total Size	Free Space
Hard Disk Drives (2)			
Local Disk (C:)	Local Disk	976 GB	237 GB
Local Disk (D:)	Local Disk	886 GB	3.19 GB
Devices with Removable Storage (1)			
Removable Disk (E:)	Removable Disk		



*Note: (E:) is an example drive letter – the letter in your “My Computer” window may differ.

Your DrivePro is now ready to transfer data just like an external hard drive. To transfer videos, simply drag-and-drop files from the folder that represents the DrivePro.

Proper removal of your DrivePro from Windows:

1. Click once on the **Removable Hardware** icon  in the system tray.
2. A **Safely Remove Hardware** window will pop up. Click to continue.
3. Unplug your DrivePro from the USB port.



■ macOS® 10.14 or later

No drivers are required. Plug your DrivePro into an available USB port directly, and your computer will automatically detect it.



Proper removal of your DrivePro from macOS:

Drag-and-drop the Disk icon corresponding to your DrivePro into the trashcan, and then unplug your DrivePro from the USB port.

WARNING:



1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro from your computer.
2. When the DrivePro is connected to a computer, it can only be used for transferring files. You will not be able to use any of the DrivePro's features at this time. Please disconnect your DrivePro from the computer to resume normal function.
3. **NEVER** use the "format" or "initialize disk" function while the DrivePro is connected to your computer, even if prompted to do so.

8. Safety Cautions

These usage and safety guidelines are **IMPORTANT!** Please follow them carefully to ensure your own personal safety, and help protect your DrivePro from potential damages.

■ General Use

- For in-car use only.
- For your safety, do not operate the DrivePro, or use the DrivePro App while driving.
- Avoid placing the DrivePro in an extreme temperature environment.
- Avoid splashing water or any other liquids on the DrivePro and accessories.
- Do not use the DrivePro in an environment with strong magnetic fields or excessive vibration.
- Only use the car adapter provided by Transcend. Other car adapters may not be compatible with the DrivePro.
- Lighter sockets of some types of vehicles will still supply power after the car engine is turned off. If your car is of this type, please unplug your car video recorder from the lighter socket to avoid unnecessary power consumption and unexpected issues.
- The GPS system is subject to changes which could affect its accuracy and performance. Transcend does not guarantee the accuracy of GPS data, which should not influence your personal judgment while driving.
- GPS signals cannot penetrate buildings and metallic tinted films. The accuracy of GPS data depends on the surroundings including the weather and the location it is being used (e.g. high buildings, tunnels, undergrounds and forests).
- Wi-Fi function is only available when the DrivePro is connected to power.

■ Mounting Location

- Never place the DrivePro where the driver's view or deployment of airbags is obstructed.
- Mount the DrivePro within the range of the windshield wipers to ensure clear visibility in rain.



WARNING: Remove the DrivePro carefully if it is mounted on a tinted window to prevent damages to the tinted film.

■ Backing up Data

- **Transcend does NOT take any responsibility for data loss or damage during operation.** We strongly advise that you regularly back up data in your memory card to a computer or other storage medium.
- To ensure Hi-Speed USB 2.0 data transfer rates when connecting your DrivePro to a computer, please check if the computer is installed correct USB drivers. If you are not sure how to check this, please refer to the User's Manual of the computer or motherboard for USB driver information.

9. Troubleshooting

If a problem occurs to your DrivePro, please first check the instructions listed on our website before sending your DrivePro for repair. If you cannot find any ideal solution to your question, please consult your dealer, service center, or local Transcend branch office for further help.

You can also visit Transcend website (<https://www.transcend-info.com/Support/No-1145>) for FAQs and technical support. For any Hardware issues, please refer to the DrivePro User's Manual.

10. Specifications

Connect Interface	USB 2.0
Storage Capacity	microSD, 32GB / 64GB / 128GB / 256GB (Class 10 or above)
Dimensions	58.3 mm (L) × 36 mm (W) × 22.8 mm (H) 2.3" (L) × 1.42" (W) × 0.9" (H)
Weight	40g (1.41 oz)
Battery	Li-Polymer
Power Supply for Hardwire Power Cable	Input DC 10V~28V / 1.35A Output DC 4.6V~5.25V / 2A
Power Supply for Car Lighter Adapter	Input DC 10V~28V / 1.5A Output DC 4.6V~5.25V / 2A
Power Supply for DrivePro	Input DC 5V / 2A
Operating Temperature	-20°C (-4°F) ~ 60°C (140°F)
Video Format	H.264 (MP4: up to 2560x1440P / 30fps)
Lens	F/2.0, 140° (diagonal)
Resolution / Frame Rate	2K QHD 2560 x 1440P / 30fps Full HD 1920 x 1080P / 30fps HD 1280 x 720P / 30fps Full HD 1920 x 1080P / 60fps
Wi-Fi	802.11n
Certification	CE, FCC, BSMI, KC, RCM, EAC, MIC, NCC, UKCA
Warranty	2-Year Limited

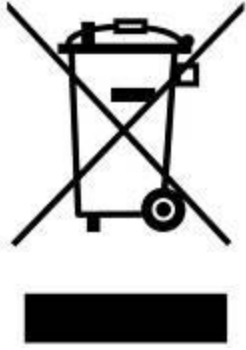
Note

In addition to the bundled microSD card, we recommend Transcend's High Endurance microSD cards to ensure the best recording performance:

- 32GB-64GB High Endurance microSDHC card (TS32GUSDHC10V/ TS64GUSDXC10V)
- 64GB-256GB High Endurance microSDXC 350V card (TS64GUSD350V / TS128GUSD350V / TS256GUSD350V)

When recording in Full HD 1920 x1080P at 60fps, the viewing angle is 100° (diagonal).

11. Recycling and Environmental Protection



Recycling the Product (WEEE): Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed-out wheel bin symbol attached to a product, it means that the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potential negative consequences on the environment and human health.



Battery Disposal: Your product contains a built-in rechargeable battery covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

For products with non-exchangeable built in batteries: The removal of (or the attempt to remove) the battery invalidates the warranty. This procedure is only to be performed at the end of the product's life.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

12. EU Compliance Statement

Transcend Information hereby declares that all CE marked Transcend products incorporating radio equipment functionality are in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.transcend-info.com/eu_compliance

Dashcam / Body Camera series

Frequency:

2400-2483.5MHz

Maximum transmit power:

< 100mW



13. Federal Communications Commission (FCC) Statement

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Statement:

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement:

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

14. Two-year Limited Warranty

Transcend Warranty Policy

Please visit www.transcend-info.com/warranty to view the Transcend Warranty Policy. By using the product, you agree that you accept the terms of the Transcend Warranty Policy, which may be amended from time to time.

15. GNU General Public License (GPL) Disclosure

Firmware incorporated into this product and/or software used for this product may include third party copyrighted software licensed under the GPL (hereinafter referred to as "GPL Software"). In accordance with the GPL, if applicable: 1) the source code for the GPL Software may be downloaded at no charge or obtained on CD for a nominal charge by calling Customer Support within three years of the date of purchase; 2) you may copy, re-distribute and/or modify the GPL Software under the terms of the GNU General Public License as below or any later version, which may be obtained at <http://www.gnu.org/licenses/gpl.html>; 3) the GPL Software is distributed WITHOUT ANY WARRANTY, without even implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. The entire risk as to the quality and performance of the GPL Software is with you. Transcend does not provide any support for the GPL software.

16. End-User License Agreement (EULA)

Software license terms and conditions

1. **Generally.** Transcend Information, Inc. ("Transcend") is willing to grant the following license to install or use the software and/or firmware ("Licensed Software") pursuant to this End-User License Agreement ("Agreement"), whether provided separately or associated with a Transcend product ("Product"), to the original purchaser of the Product upon or with which the Licensed Software was installed or associated as of the time of purchase ("Customer") only if Customer accepts all of the terms and conditions of this Agreement. PLEASE READ THESE TERMS CAREFULLY. USING THE SOFTWARE WILL CONSTITUTE CUSTOMER'S ACCEPTANCE OF THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, DO NOT INSTALL OR USE THE LICENSED SOFTWARE.

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- (b) GNU Lesser General Public License (LGPL), the terms of which is currently available at <http://www.gnu.org/copyleft/lesser.html> ; and/or
- (c) Code Project Open License (CPOL), the terms of which is currently available at <http://www.codeproject.com/info/cpol10.aspx>

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10. Miscellaneous. (a) This Agreement constitutes the entire agreement between Transcend and Customer concerning the subject matter hereof, and it may only be modified by a written amendment signed by an authorized executive of Transcend. (b) Except to the extent applicable law, if any, provides otherwise, this Agreement will be governed by the law of the Republic of China, excluding its conflict of law provisions. (c) If any part of this Agreement is held invalid or unenforceable, and the remaining portions will remain in full force and effect. (d) A waiver by either party of any term or condition of this Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. (e) Transcend may assign its rights under this Agreement without condition. (f) This Agreement will be binding upon and will inure to the benefit of the parties, their successors and permitted assigns.